

Welcome to our Autumn Edition of our Newsletter. We have lots of exciting news and developments to share with you and we hope that you enjoy reading our news as much as we enjoy writing about it. With best wishes and thank you for your continued support, ***Sophie Smith, Domiciliary Care Manager.***

## Our News

Autumn is just around the corner and we have had an extremely busy summer. We have welcomed new staff and said a fond farewell to some team members.

**Thomas Burrows**, our **Accounts Apprentice**, has left us to pursue an apprenticeship with an Accounts firm. Thomas aspires to be a Chartered Accountant and we wished him well with his future career. We have also said a fond farewell to **Susie Hackett**, and **Tania Bartholomew** from our **Training Team**. **Marilyn Essex**, our **Community Assessor** is leaving us to spend more time with her family and our **Company Driver, Terence Nelson**, is retiring at the end of September.

We will them all every success and our good wishes for the future.

Our Care Certificate training is now being delivered in our purpose built training suites, which ensures that staff are fully trained to ensure that they continue to deliver exceptional standards of care.

Our Training Coordinator, Quyen is leaving in October to have her first baby. We all wish her the best of luck with imminent motherhood.

We are delighted that our new company vehicles are now on the road, which include our first electric car. As well as helping service users in the community, we are helping the environment too!

We also have two company bicycles for two lucky carers, so please look out for us on the roads of Dorset!

## Employee of the month

### **June 2015 - Poole Branch:**

#### **Kelly Halse DC / HCA**

Nominated by Quyen Hawkins.  
"Kelly was very helpful when she agreed to cover some sickness on the 14<sup>th</sup> June."

### **June 2015 - Dorchester Branch:**

#### **Sarah Rendle, DC.**

Nominated by Louise Higgins.  
" Sarah is always willing to help out in all areas. She has worked at short notice and always provides the best care for our service users."

### **July 2015 - Poole Branch:**

#### **Linda Baguley, DC.**

Nominated by one of our service users for being, "lovely and helpful."

### **July 2015 - Dorchester Branch:**

**Petra Oliver, DC.** Nominated by Mr & Mrs Hubbard – "Petra is always cheerful and efficient. All your carers are very good."

## Fundraising

Our Summer Raffle was a huge success, and we raised £3,000 for our two worthy charities, **Forest Holme Hospice** and **Dignity in Dementia**.



All of the team at Essential worked so hard to sell raffle tickets, not only to friends and family, but on homemade cake stalls at different local venues.

Hannah Parsons from Forest Holme was delighted with the amount raised – **“Thank you so much for raising an absolutely fantastic amount of money for Forest Holme. We are incredibly grateful for your support. There are not many companies that put in such a huge amount of effort as you have.”**

## Testimonials

All of the team at Essential are extremely proud of the service that we provide and passionate about treating our service users, as we would our own family.

Every week, we receive letters of thanks and acknowledgement from our service users and their families, which is testament to all of our hard work and dedication.

One recent testimonial touched our hearts, so much so, that we wanted to include an extract from it in this month's Newsletter.

“I am writing on behalf of G and family to thank the wonderful and dedicated staff at Essential Nursing for the exceptional care provided for our precious G since September 2011. She was able to enjoy good quality, professional and compassionate care and her three carers were exceptional. They treated G with dignity and respect and became very fond of her.”

## Your Feedback

You may or may not be aware but we also provide assistance with many other difference services

- Cleaning
- Shopping
- Social visits

If you are interested in any of these services please do not hesitate to contact the Essential Nursing Office and we will be happy to help. You may not require this additional support, although if you have a friend or family member who may require our assistance, then please do contact us. Essential Nursing are here for all your needs. If you are not sure if it is something we can assist you with then please contact us and we will be happy to advise you. When you pick up the phone, so do we and there is always a friendly voice at the end of our line to point you in the right direction.

